

NOTICE AND TAKEDOWN POLICY

It is the policy of SPNW ("Solution Partners NW") to expeditiously respond to clear notices of alleged copyright infringement. This page describes the information that should be present in these notices. SPNW designed this policy to make submitting notices of alleged infringement to SPNW as straightforward as possible while reducing the number of received notices that are fraudulent or difficult to understand or verify. The form of notice specified below is consistent with the form suggested by the United States Digital Millennium Copyright Act ("DMCA").

It is expected that all users of any part of the SPNW site, will comply with applicable copyright laws. If, however, SPNW receives proper notification of claimed copyright infringement, the response to such notices will include removing or disabling access to content claimed to be the subject of infringing activity and/or terminating the user's account, regardless of whether SPNW may be liable for such infringement under United States laws, state or local laws, or the laws of another jurisdiction.

If SPNW removes or disables access in response to such a notice, SPNW will make a good-faith attempt to contact the owner of the affected content so that a counter notification pursuant to Sections 512(g)(2) and (3) of the DMCA may be made. SPNW may also document notices of alleged infringement on which it acts.

Upon receipt of proper notification of claimed infringement, SPNW will follow the procedures outlined herein and in the DMCA.

SPNW has designated the following agent to receive notifications of claimed infringement at the address set forth below:

Solution Partners NW
22525 SE 64th Place, Issaquah, WA 98027
Attn: Nancy S. Hill
E-mail: N.Hill@SolutionPartnersNW.com

INFRINGEMENT NOTIFICATION:

To file a notice of infringement with SPNW, provide a written communication by certified U.S. Mail, return receipt requested, that sets forth the information specified in the list below. Email notices will not be acceptable without prior written agreement. Please note that you will be liable for damages (including costs and attorney's fees) if you materially misrepresent that content is infringing your copyright(s). If you are not sure whether the content at issue infringes on your copyright, please consult an attorney.

To expedite the processing of your request, please use the following format (including section numbers):

1. Identify with sufficient detail the copyrighted work that you believe has been infringed (for "The copyrighted work at issue is the "Name of the work" by "name of the artist" which is available at (http://_____)");
2. Identify the content that you claim is infringing the copyrighted work listed above. Include identification of the content that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit Solution Partners NW to locate the content;
3. Provide information reasonably sufficient to permit Solution Partners NW to contact the complaining party, such as an address, telephone number, and, if available, an email address at which the complaining party may be contacted;
4. Make the following statement: "I have a good faith belief that use of the content in the manner complained of is not authorized by the copyright owner, its agent, or the law";

5. Make the following statement: "I swear, under penalty of perjury, that the information in the notification is accurate, and that I am the copyright owner or am authorized to act on behalf of the owner of an exclusive right that is allegedly infringed";
6. Sign the document; and Send the written communication to:

Solution Partners NW
22525 SE 64th Place
Issaquah, WA 98027
Attn: Nancy Hill
Email: N.Hill@SolutionPartnersNW.com

COUNTER NOTIFICATION

The provider of the allegedly infringing content may make a counter notification pursuant to sections 512(g)(2) and (3) of the DMCA.

To file a counter notification with SPNW, provide a written communication by certified U.S. Mail, return receipt requested, that sets forth the information specified in the list below. Email notices will not be acceptable without prior written agreement. Please note that you will be liable for damages (including costs and attorneys' fees) if you materially misrepresent that content is not infringing the copyrights of others. If you are not sure whether certain content infringes the copyrights of others, please consult an attorney.

To expedite the processing of your request, please use the following format (including section numbers):

1. Identify the content that has been removed or to which access has been disabled and the location at which the content appeared before it was removed or access to it was disabled;
2. Provide your name, address, and telephone number;
3. Make the following statement: "I consent to the jurisdiction of Federal District Court for the [insert the federal judicial district in which your address is located]";
4. Make the following statement: "I will accept service of process from [insert the name of the person submitted the infringement notification] or his/her agent";
5. Make the following statement: "I swear, under penalty of perjury, that I have a good faith belief that the affected material was removed or disabled as a result of a mistake or misidentification of the material to be removed or disabled";
6. Sign the document; and Send the written communication to:

Solution Partners NW
22525 SE 64th Place
Issaquah, WA 98027
Attn: Nancy Hill
Email: N.Hill@SolutionPartnersNW.com

Upon receipt of such counter notification, SPNW will promptly provide the person who provided the original infringement notification with a copy of the counter notification, and inform that person that SPNW will replace the content or cease disabling access to it in 10 business days. Solution Partners NW will replace the removed material and cease disabling access to it not less than 10, nor more than 14, business days following receipt of the counter notice, unless SPNW's Designated Agent (identified above) first receives notice from the person who submitted the original infringement notification that such person has filed an action seeking a court order to restrain the subscriber from engaging in infringing activity relating to the material on our system or network.

REPEAT INFRINGERS: In accordance with Section 512(i)(1)(a) of the DMCA, SPNW will, in appropriate circumstances, disable and/or terminate the accounts of users who are repeat infringers.